Racial Disparities in Emergency Department Return After Orthopaedic Surgery

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The Problem:

A quality improvement study found that Black patients at Duke were more likely to return to the emergency department after orthopaedic surgery without needing readmission compared with white patients.



Finding the root causes:

- Leveraging machine learning and large language models to understand drivers of this disparity
- Holding focus groups to hear what community members think
- Piloting text messages for greater touchpoints between patients and provider teams

Team Structure

Team 1 Data analysis utilizing machine learning and large language models **Team 2** Patient facing focus groups and collaboration with community partners **Team 3** Implementation of text message checkins with patients and an AI chatbot